



Complete patient support every step of the way



Steve is an Optune™ user. Erica is his nCompass™ Device Support Specialist (DSS).

WELCOME to the nCompass Patient Support Program

Novocure® Canada is pleased to offer the nCompass Patient Support Program to patients prescribed Optune. We are committed to providing you with comprehensive, tailored support every step of the way.

To help you get started, we will provide you with the following support:

- Explain how Optune works
- Answer questions you may have about Optune
- Work with your insurance company to assess insurance coverage available through your plan and explore additional funding options you may require



Julie, a member of the
nCompass team

Once you have started your Optune treatment, we will also provide you with the following support:

- Technical support
- Reordering supplies
- Travel tips and resources

Your nCompass team will provide tailored support to help get you started

Our team will call you to make an appointment to start Optune. At this start visit, your DSS will:

- Deliver Optune and the supplies you need
- Demonstrate how to use the device, supplies, and accessories

Your nCompass team will provide ongoing support throughout your treatment with Optune and will contact you to:

- Review your time on Optune each month
- Check in on your experience
- Offer tips and resources



“My nCompass team have done everything they can to help me.”

– Ashley, an Optune user

nCompass team members support you from the start and throughout your treatment with Optune

Welcome Call

You will receive a call from your nCompass team to discuss next steps, set up delivery of Optune, and answer any questions you may have before starting Optune.

Educational Materials

To help you prepare for starting Optune, you will receive educational resources and tools after your physician has sent your prescription to nCompass.

Starting Optune

To help you get started, you will be contacted by your nCompass DSS to deliver training on Optune.

Ongoing Support

nCompass provides ongoing support and education, as needed, throughout treatment.

What is Optune approved to treat?

Optune is a portable medical device indicated to treat a type of brain cancer called glioblastoma multiforme (GBM) in adult patients 18 years of age or older.

Newly diagnosed GBM

If you have newly diagnosed GBM, Optune is used together with and after standard of care maintenance chemotherapy if:

- Your cancer is confirmed by your healthcare professional AND
- You have had surgery to remove as much of the tumour as possible and completed radiation therapy

Recurrent GBM

If your tumour has come back, Optune can be used alone as an alternative to standard medical therapy if:

- You have tried surgery and radiation and they did not work or are no longer working AND
- You have tried chemotherapy and your GBM has been confirmed by your healthcare professional

Who should not use Optune?

Optune for GBM is not for everyone. Talk to your doctor if you have:

- An implanted medical device (programmable shunt), skull defect (such as missing bone with no replacement), or bullet fragment. Optune has not been tested in people with implanted electronic devices, which may cause the devices not to work properly, and Optune has not been tested in people with skull defects or bullet fragments, which may cause Optune not to work properly
- A known sensitivity to conductive hydrogels (the gel on the arrays placed on the scalp like the ones used on ECGs). When Optune comes into contact with the skin, it may cause more redness and itching or may rarely cause a life-threatening allergic reaction

Do not use Optune for GBM if you are pregnant or are planning to become pregnant. It is not known if Optune is safe or effective during pregnancy.

What should I know before using Optune?

Optune should only be used after receiving training from qualified personnel, such as your doctor, a nurse, or other medical staff who have completed a training course given by Novocure, the maker of Optune.

- Do not use any parts that did not come with the Optune Treatment Kit sent to you by Novocure or given to you by your doctor
- Do not get the device or transducer arrays wet
- Please be aware that Optune has a cord that may cause tripping when connected to an electric socket
- If you have an underlying serious skin condition on the scalp, discuss with your doctor whether this may prevent or temporarily interfere with Optune treatment

What are the possible side effects of Optune?

Common side effects of Optune when used together with chemotherapy for GBM were low blood platelet count, nausea, vomiting, tiredness, seizure, and depression.

The most common side effects when using Optune alone for GBM were scalp irritation (redness and itchiness) and headache. Other side effects were malaise, muscle twitching, fall, and skin ulcers.

Talk to your doctor if you have any of these side effects or questions.

Your nCompass team is available to:

- Troubleshoot and resolve technical issues
- Reorder supplies
- Offer resources and tips for using Optune
- Answer ongoing questions*

For questions, troubleshooting, and supplies



Call us (toll-free) 24/7 at
1-866-320-2006

For more information, visit [Optune.ca](https://www.optune.ca)



*nCompass cannot provide you with medical advice. Consult your doctor for medical-related questions.

Patient images reflect the health status of the patient(s) at the time each photo was taken.