

# Information on what to do when alarms occur











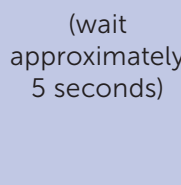

💡 TTFields therapy display


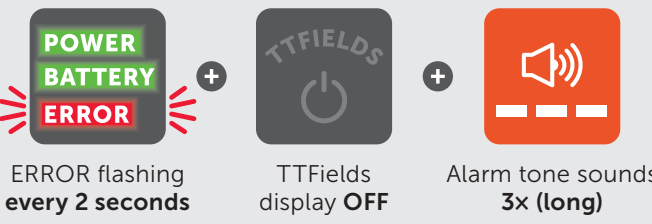

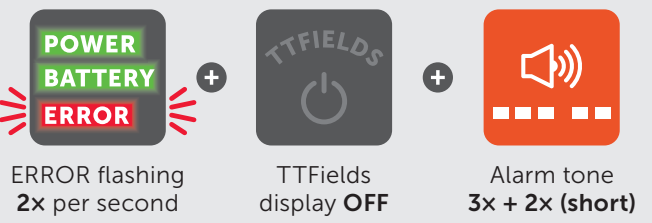

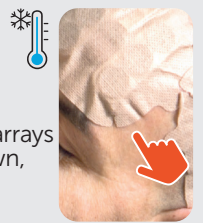

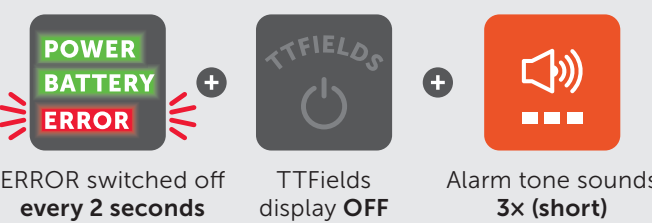

**On**  
TTFields permanently blue




**Off**  
TTFields lights up not blue



DISPLAY AND ALARM TONES	CAUSES	STOP ALARM	ACTION	START TREATMENT
	<p>Battery <b>ALMOST</b> empty</p> 	<p>Press the TTFields button</p> 	<p>0 Switch <b>OFF</b></p>  <p>Replace the battery</p> 	<p>Switch <b>ON</b></p>  <p>Press the TTFields button</p> 
	<p>Battery <b>empty</b></p> 	<p>Press the TTFields button</p> 	<p>Switch <b>ON</b></p>  <p>(wait approximately 5 seconds)</p>	<p>Press the TTFields button</p> 

DISPLAY AND ALARM TONES	CAUSES	STOP ALARM	ACTION	START TREATMENT
 <p>ERROR flashing 1x per second</p> <p>TTFields flashing</p> <p>Alarm tone sounds 3x (short)</p>	Reminder Start treatment			
 <p>ERROR flashing every 2 seconds</p> <p>TTFields display OFF</p> <p>Alarm tone sounds 3x (long)</p>	No connection		 <p>Check if the plugs are connected</p>	
 <p>ERROR flashing 2x per second</p> <p>TTFields display OFF</p> <p>Alarm tone sounds 3x + 2x (short)</p>	Arrays exceed maximum temperature	 <p>Press the TTFields button</p>	<p><b>Provide cooler conditions:</b></p> <ul style="list-style-type: none"> <li>• Go to a cooler place</li> <li>• Allow the arrays to cool off for approximately 5–10 min</li> <li>• Check the contact between the arrays and the skin, press the arrays down, and cover with a net if required</li> <li>• Replace arrays if required</li> </ul> 	 <p>Press the TTFields button</p>
 <p>ERROR switched off every 2 seconds</p> <p>TTFields display OFF</p> <p>Alarm tone sounds 3x (short)</p>	All other alarm indicators		<p>Please refer to the user manual or contact your Optune device support specialist</p> 	

If you are unable to resolve the error alone, or if the plugs are visibly defective, please use the replacement connection cable



Replacement connection cable

You can find more detailed information in the user manual or contact your Optune device support specialist

